



PROFESSIONAL AND PUBLIC LIABILITY INSURANCE

SCHEME FOR MEMBERS OF THE

BRITISH & IRISH ORTHOPTIC SOCIETY

1<sup>ST</sup> July 2020 to 30<sup>th</sup> June 2021



This document is designed as a quick reference summary of cover only. For the full policy terms and conditions, please read the MPLC Medical Professional Liability policy, and the Travelers Insurance Co. Limited Public/Products Liability policy, both of which are available from the member's section of the BIOS website or the Orthoptic section of the Broker's website via the link: [www.graybrook.co.uk/BIOS-members](http://www.graybrook.co.uk/BIOS-members).

This summary of cover is not intended to be exhaustive and does not in any way alter the terms and conditions of the Medical Professional or Public Liability Policies. In the event of any conflict, the terms and conditions of these policies will take precedence over this summary of cover.

## *Medical Professional Liability insurance*

<b>Insurance Period:</b>	1st July 2020 to 30th June 2021
<b>Insurer:</b>	Underwritten by the MPLC for and on behalf of Certain Syndicates at Lloyd's
<b>Policy No:</b>	UMR 020/00005320/00 attaching to Delegated underwriting Contract Number B1392BW1A201133
<b>Basis and Scope of Cover:</b>	<p>Claims Made (that is to say the policy will only respond to claims reported to the MPLC during the currency of the policy)</p> <p>Members are insured for work undertaken within the scope of Orthoptic practice from the date of joining the British and Irish Orthoptic Society (BIOS), and subsequently during their period of membership, provided claims are notified to the relevant insurer at the date of claim.</p>
<b>Retroactive Date:</b>	Only work undertaken from the date of BIOS membership is insured subject to claims being notified during the currency of the policy.
<b>Excess:</b>	There is no excess payable by members in respect of any claim under the Medical-Professional Liability policy. A £5,000 excess applies to claims under the Financial Loss coverage.
<b>Limit of Liability:</b>	<p>£2,500,000.00 Any One <b>Claim</b> (including costs and expenses)</p> <p>£5,000,000.00 in the annual aggregate (including costs and expenses)</p> <p>The above limits apply to each eligible member.</p> <p>See Top-up options for increased limits</p>

### **Sub limits of Liability:**

**Loss of Documents** - £250,000.00 Limit of Liability in the aggregate

**Breach of Professional Confidentiality** - £250,000.00 Limit of Liability in the aggregate

**Libel and Slander** - £250,000.00 Limit of Liability in the aggregate

**Defence Costs for infringement of the Data Protection Act 2018 or GDPR** - £100,000.00 Limit of Liability in the aggregate

**Supply of Products to Patients** - £2,500,000.00 Limit of Liability in the aggregate

**Pure Economic Loss** – £2,500,000.00 Limit of Liability in the aggregate

**Internet Extension** – £2,500,000.00 Limit of Liability In the aggregate

**Financial Loss Cover** - £1,000,000 Limit of Liability in the aggregate (this section applies to BIOS only)

The above sub limits apply to each member for all claims in any one period of insurance.

### Who Benefits from this Policy?

- (a) Any qualified member of the British and Irish Orthoptic Society
- (b) Any member who is a student, Orthoptic assistant or technician providing Orthoptic Services delegated by a registered Orthoptist.
- (c) Any retired or non-practising member (both in respect of their previous work whilst a practising member and any current work within the scope of Orthoptic practice not requiring HCPC registration or any other licence to practice)
- (d) The following Clinical & Non-Clinical Advisory Groups
  - Low Vision
  - Visual Processing Difficulties
  - Stroke and Neuro Rehabilitation
  - Vision Screening
  - Special Educational Needs
  - Glaucoma
  - Retinal Disease
  - Neuro Orthoptic and Neuro Ophthalmology
  - Prevention of Falls
  - Leaders of Orthoptic Professional (LOOP)
  - E health
  - Medicines Exemptions
  - Private Practice
  - Falls
  - GIVE (Global Involvement and Volunteering for Eyes)
  - Paediatric Ophthalmology
- (f) The heirs, executors, legal or personal representatives of any deceased member
- (g) The principal of any member, but not their employer, except where the employer is an entity owned 100% by the member and the member is the only practitioner, and the claim relates to the member's negligence.
- (h) British & Irish Orthoptic Society

### Insured Medical Services:

The scope of Orthoptic practice as defined and interpreted by the British and Irish Orthoptic Society.

### Territorial Limits:

Great Britain, Northern Ireland, Channel Islands, Isle of Man, the Republic of Ireland and elsewhere in the World for periods not exceeding 180 days in any 12 month period. Cover outside of Great Britain, Northern Ireland, Channel Islands, the Isle of Man or Republic of Ireland shall only be provided if the Member;-

- Maintains registration with any statutory regulator where required on the date of treatment.

#### Territorial Limits continued:

- Is ordinarily or temporarily resident in Great Britain, Northern Ireland, Channel Islands, the Isle of Man or the Republic of Ireland. For Members who are *temporarily* resident in Great Britain, Northern Ireland, Channel Islands, Isle of Man, or the Republic of Ireland, no cover shall be provided hereunder for any **Orthoptic Services** which are provided within their own Country of domicile
- Does not provide **Orthoptic Services** in Australia, other than when visiting with individual British based clients, British based teams, British based Athletes, or similar such British based entities, which retain BIOS members for the provision of **Orthoptic Services**, for their own needs. It is understood and agreed that for the avoidance of doubt such British based organisations may include other nationals.
- Does not provide any **Orthoptic Services** to any USA or Canadian nationals in the USA or Canada.

There is no cover under this policy for any **Claims** brought within the USA or Canada regardless of the nationality of the patient and regardless of where in the world they were treated.

The 180 day restriction does not apply to any member deployed overseas for and on behalf of the UK Ministry of Defence

#### Notable Conditions:

- It is a condition of this insurance that each member holds a valid licence to practice in all territories insured by this policy and in which the member is providing Orthoptic services, and maintains registration with any relevant regulatory body.
- Members must maintain statutory registration with any relevant regulatory body in the U.K. or Republic of Ireland, when deployed for or on behalf of the UK Ministry of Defence or visiting territories outside of Great Britain, Northern Ireland, the Channel Islands, the Isle of Man or Republic of Ireland, with British based clients, British based teams, British based athletes or similar British based entities or organisations which retain members for Orthoptic services for their own needs..

#### Notable Conditions continued:

- The maximum period of cover for work outside Great Britain is limited to 180 days in any 12 month period, (except Members deployed for and on behalf of the UK Ministry of Defence)
- Orthoptic assistants and technicians are covered whilst undertaking Work within the BIOS scope of Orthoptic practice delegated to them by a Registered Orthoptist

#### Run-Off Cover:

The policy provides Run-off cover to members and former members in respect of claims resulting from their earlier Orthoptic work whilst a BIOS member, provided such claims are reported during the period of this policy.

**Notable Exclusions (Please note that this list is not exhaustive and the full policy documentation is available upon request).**

#### This policy does not cover:

- Any activities prior to the date of becoming a BIOS member
- The member's vicarious liability for any orthoptist who is not a member of the British and Irish Orthoptic Society or registered with any relevant regulatory body.
- Claims which are covered by other insurances or indemnities.
- Any claim against members practising illegally or without a licence to practise (except when deployed overseas for and on behalf of the UK Ministry of Defence or when travelling overseas with British teams or organisations—see "Licensing & Registration" Clause above).
- Any services outside the scope of Orthoptic practice.
- The treatment of animals.
- Any claim against members in their capacity as a Director or Officer of any organisation.
- Any liability assumed under contract which goes beyond the duty to use such skill and care as is usual in the conduct of the member's profession.
- Any claim arising from allegations of actual or attempted sexual relations, sexual contact or intimacy, harassment or exploitation
- Any claim arising from clinical trials or research projects (unless approved by or conducted in accordance with any conditions or approvals made by properly constituted ethics committee)

#### Run-Off Cover:

##### Notable Exclusions continued:

- Any claim involving infringement or copyright, patent, registered design, trade mark, or passing off and/or other intellectual property rights.
- Any fines, penalties, punitive, aggravated or exemplary damages.
- Claims from employees or other persons engaged by members, including students on work experience placements (for which members should consider separate Employers Liability Insurance)
- Any claims arising from the negligence, error or omissions of firms or corporate entities formed by members or otherwise, (other than non LLP partnerships comprising solely of BIOS members, or a sole trader practice comprising a BIOS member only).

*(It should be noted this policy includes an Indemnity to Member's Principals arising from the member's negligence whilst working within the scope of orthoptic practice. This extension does not however include any principal where the member is an employee, except where the employer is an entity owned 100% by the member, the member is the only practitioner and any claim relates only to the member's negligence).*

- Any deliberate or wilful misconduct, dishonest, fraudulent or criminal act, or any activity whilst the member is under the influence of intoxicants or narcotics.
- For the avoidance of doubt, any members who are also medical practitioners are covered for claims but only which arise from their practice as an orthoptist.
- The policy excludes all claims brought within the jurisdiction of any Australian, USA or Canadian court.

#### Optional Insurances

##### Corporate Liability Cover

The BIOS member's scheme does not include cover for corporate entities, (except where the entity is a non LLP partnership comprising solely of BIOS members, or where members are practising as a sole trader). Members are advised to obtain independent legal and insurance advice for the insurance of corporate entities, or by contacting the BIOS's brokers on 01245 321185, email: [enquiry@graybrook.co.uk](mailto:enquiry@graybrook.co.uk)

##### Practice Insurance

The BIOS scheme does not include any cover relating to business risks such as insurance of business income, assets, money, Employers' Liability, Professional or Medical Liabilities, Public/Products Liability. Members working from home or from commercial premises are advised to obtain insurance for such risks by contacting a specialist insurer, or the BIOS's broker on 01245 321185, email: [enquiry@graybrook.co.uk](mailto:enquiry@graybrook.co.uk)

### Non Orthoptic Activities

The BIOS scheme only provides cover where members are working within the scope of Orthoptic practice. Members qualified to undertake other activities are recommended to obtain separate insurance from appropriate insurers, or from the Society's brokers, 01245 321185, email: [enquiry@graybrook.co.uk](mailto:enquiry@graybrook.co.uk) or by visiting their website, [www.graybrook.co.uk/bios-members](http://www.graybrook.co.uk/bios-members).

### Criminal Prosecution Defence Cover ([www.graybrook.co.uk/defencecosts](http://www.graybrook.co.uk/defencecosts))

This Policy provides generous defence costs for Healthcare Professionals accused of inappropriate or criminal behaviour with access to a 24/7 Legal Helpline as standard. Prices start from as low as £25 per year plus insurance tax.

### Locum Cover ([www.graybrook.co.uk/locum](http://www.graybrook.co.uk/locum))

This insurance is particularly valuable to cover the temporary expenses of replacing key members of the business as a result of injury/illness.

### Top-up Insurance

Individual options are available to Members wishing to increase their own personal level of cover. Applications are available on request to [enquiry@graybrook.co.uk](mailto:enquiry@graybrook.co.uk) or by speaking to one of our Professional Advisors on 01245 321185.

Current costs for the period to 30<sup>th</sup> June 2021 for increased cover under this policy are listed below:-

- (1) £5,000,000 any one claim/£5,000,000 in aggregate in anyone period of insurance – **Annual Premium** £246.40 including 12% insurance tax
- (2) £7,500,000 any one claim/£7,500,000 in aggregate in anyone period of insurance – **Annual Premium** £344.96 including 12% insurance tax



### *Members Public/Products Liability Insurance*

As a member of the British and Irish Orthoptic Society, you receive the following insurances as part of your membership benefits:-

<b>Insurance Period:</b>	7th February 2019 – 6th February 2020
<b>Insurer:</b>	Travelers Insurance Co. Limited
<b>Policy No.:</b>	UC PMH 3468379
<b>Cover:</b>	<p>Public and Product Liability insurance including:-</p> <ul style="list-style-type: none"><li>(a) Claims for which members become legally liable to pay as compensation for and arising out of accidental injury (other than by treatment or advice), or damage to property (other than property owned by or in the custody of members), from activities within the scope of Orthoptic practice.</li><li>(b) Legal costs for the defence of any criminal proceedings arising from breach of:<ul style="list-style-type: none"><li>- The Consumer Protection Act 1987</li><li>- Health &amp; Safety at Work Act 1974</li><li>- Food Safety Act 1990</li></ul></li><li>(c) Liability arising from the terms of the Defective Premises Act 1972.</li><li>(d) Liability arising from the Data Protection Act or GDPR</li><li>(e) Any principal for whom the member is carrying out work under a contract or agreement for which the member would have been entitled to indemnity under this policy if the claim had been made against the member direct.</li><li>(f) Liability incurred in their personal capacity whilst members are engaged in non-manual visits outside of the United Kingdom.</li></ul>
<b>Basis of Cover:</b>	<p>This policy is arranged on “Occurrence Basis” which means the policy applying at the time of the incident will respond to any subsequent claims, regardless of the date when a claim is made.</p>

**Limit of Indemnity:**

£5,000,000 any one occurrence and in respect of Pollution and Product Liability claims, a total of £5,000,000 in aggregate any period of insurance. The limits of indemnity apply to the policy overall and *not* per member.

**Increased Indemnity  
Option:**

None available.

**Who benefits from this Policy?**

- (a) Any qualified member of the British and Irish Orthoptic Society
- (b) Any student member providing Medical Services delegated by a registered orthoptist or other healthcare professional.
- (c) Any Orthoptic assistant or technician
- (d) The following Clinical and Non-clinical Advisory Groups
  - Low Vision
  - Visual Processing Difficulties
  - Stroke and Neuro Rehabilitation
  - Vision Screening
  - E-Health
  - Private Practice
  - Special Educational Needs
  - Glaucoma and Retinal Disease
  - Medicines
  - Neuro Orthoptics/Neuro Ophthalmology
  - Managers/Leaders Network
  - Paediatric Ophthalmology
  - Falls
  - GIVE (Global Involvement and Volunteering for Eyes)
- (e) The heirs, executors, legal or personal representatives of any deceased member

**Activities Insured:**

The scope of Orthoptic practice as defined and interpreted by the British and Irish Orthoptic Society.

**Territorial Limits:**

Great Britain, Northern Ireland, Channel Islands, Isle of Man, the Republic of Ireland and elsewhere in the World for periods not exceeding 180 days in any 12 month period. Cover outside of Great Britain, Northern Ireland, Channel Islands, the Isle of Man or Republic of Ireland shall only be provided if the Member;-

- Maintains registration where required with any statutory regulator on the date of treatment and is ordinarily or temporarily resident in Great Britain, Northern Ireland, Channel Islands, the Isle of Man, or the Republic of Ireland. For Members who are

#### Territorial Limits continued:

*temporarily* resident in Great Britain, Northern Ireland, Channel Islands, Isle of Man, or the Republic of Ireland no cover shall be provided hereunder for any **Medical Services** which are provided within their own country of domicile

- Does not provide **Medical Services** in Australia, other than when visiting with individual British based clients, British based teams, British based Athletes, or similar such British based entities, which retain BIOS members for the provision of **Medical Services**, for their own needs. It is understood and agreed that for the avoidance of doubt such British based organisations may include other nationals.
- There is no cover for any **Claims** brought within the USA or Canada regardless of the nationality of the patient and regardless of where in the world they were treated.
- The 180 day restriction does not apply to any member deployed overseas for and on behalf of the UK Ministry of Defence.

#### Notable Exclusions:

- Loss of or the provision of wrongful information, in or from computer programmes, tapes or data recording equipment.
- Liability in respect of bodily injury sustained by an employee or others engaged by members including students on work experience (placement) for which Employers Liability insurance will be required.
- Liability for financial losses.
- Bodily injury arising from any act or omission in the provision of or failure to provide professional healthcare services.
- Liability arising out of advice, design, planned formula, specification or omission to perform a professional duty provided for a fee, or in circumstances where a fee would normally be charged.

#### Notable Exclusions continued:

- Any abuse claims exceeding £1,000,000 in aggregate in any period of insurance (this limit applies to the policy overall, not per member).
- The first £250 of any damage to third party property.

#### Partnerships and Corporate Entities

The Public Liability insurance applies only to *individual members* operating within the *scope of Orthoptic practice*.

All other entities including partnerships, companies and organisations comprising BIOS members or otherwise, are recommended to obtain separate insurance cover from a specialist insurer or the BIOS's broker on 01245 321185, email: [enquiry@graybrook.co.uk](mailto:enquiry@graybrook.co.uk) or by visiting the Orthoptic section of their website, [www.graybrook.co.uk/bios-members](http://www.graybrook.co.uk/bios-members).

#### Non Orthoptic Activities

This cover relates to the scope of Orthoptic practice only. Members undertaking other activities are advised to consult a suitable insurer or the BIOS's broker on 01245 321185, email: [enquiry@graybrook.co.uk](mailto:enquiry@graybrook.co.uk) or by visiting the Orthoptic section of their website, [www.graybrook.co.uk/bios-members](http://www.graybrook.co.uk/bios-members).

## Claims Reporting

Members becoming aware of any circumstances which may lead to a potential claim, or receiving a notification of claim must immediately notify the BIOS's brokers (see below for contact details). A claim notification form together with guidance notes will then be issued and must be completed and returned to the brokers within seven days, together with any other relevant information including copies of all correspondence and details of the complaint or allegations being made. On verification of BIOS membership, statutory registration, and the scope of practice, the brokers will pass the claim to the insurers for attention.

## Important Notes for Claims & Records

- Members are obliged to provide all information, documents and assistance that may be required to investigate any claim against them and assist in the defence of any claim.
- Members must retain all medical records for a reasonable period after completion of any treatment. The minimum period for which members must maintain records is **six years** after completion of any treatment, or in the case of treatment of minors, **six years** from their 18th birthday. Members must maintain medical records for longer periods if it is considered reasonable to do so, or where required by law.
- Members must not admit liability without the written consent of Underwriters or the Solicitors acting on their behalf, nor by way of an act or omission do anything which may compromise the Underwriters ability to defend a claim, nor make any payment, nor incur any costs or expenses which are not authorised by the Underwriters.
- Any claims incidents or circumstances not promptly reported could fall outside the permitted time scales for registering claims. In such circumstances the BIOS or their insurance brokers cannot be held responsible if such delays invalidate the cover provided.

## Claim Notifications

All notifications must be reported to the BIOS's brokers:

Graybrook Hallam,  
8 Chandlers Way,  
South Woodham Ferrers,  
Essex, CM3 5TB

Tel: No. 01245 321185  
Email: [enquiry@graybrook.co.uk](mailto:enquiry@graybrook.co.uk)  
Website: [www.graybrook.co.uk/bios-members](http://www.graybrook.co.uk/bios-members)

## Insurance and Scope of Practice Enquiries

Please note the Society's brokers are not authorised or qualified to make judgements on the scope of orthoptic practice. Such enquiries should be directed to the appropriate department of The British and Irish Orthoptic Society.

Members are requested that they satisfy themselves the cover provided under the scheme affords appropriate and adequate insurance protection for their professional activities. Please consult the Society's brokers for options on increased limits or extended covers.

This document has been produced by the Society's brokers, and members should therefore direct all enquiries relating to insurance directly to the Society's brokers:-

Graybrook Hallam  
8 Chandlers Way,  
South Woodham Ferrers,  
Essex, CM3 5TB

Tel: 01245 321185  
email: [enquiry@graybrook.co.uk](mailto:enquiry@graybrook.co.uk)  
website: [www.graybrook.co.uk](http://www.graybrook.co.uk)

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James Hallam Limited is registered in England.  
Registered number 1632840.  
Registered Office: 156 South Street, Dorking, Surrey RH4 2HF.



Broker at **LLOYD'S**

## Complaints

Whilst all reasonable care has been taken in compiling this Insurance Scheme which provides Professional insurance for Members of the British and Irish Orthoptic Society operating within the scope of orthoptic practice, any complaints should be directed to:

Andrew Hall at James Hallam House, Irongray Road, Dumfries, Scotland DG2 0HS.  
Email: [complaints@jameshallam.co.uk](mailto:complaints@jameshallam.co.uk).

## Financial Conduct Authority

Graybrook Hallam is a trading name of James Hallam Limited who are authorised and regulated by the Financial Conduct Authority (FCA). Our Firms Registration Number is 134435. Our details may be confirmed on the Financial Services Register at [www.fca.gov.uk](http://www.fca.gov.uk) or by calling 0800 111 6768.

## Policy Documents

Copies of the full policy wordings are available upon request or by visiting the BIOS's Members website, or the Orthoptic section of the brokers website [www.graybrook.co.uk/bios-members](http://www.graybrook.co.uk/bios-members). Members unable to access the internet may request copies of all documents by post.